

## YOUR DETAILS

ORDER NUMBER

NAME

ADDRESS

EMAIL

TELEPHONE

SALES CONTACT

RETURN DATE

## REASON FOR RETURN | PLEASE TICK

WRONG SIZE

EMBROIDERY / PRINT ERROR

DAMAGED / FAULTY

WRONG ITEM

OTHER

## REIMBURSEMENT METHOD | PLEASE TICK

REFUND

EXCHANGE

CREDIT TO YOUR KUKRI ACCOUNT

OTHER

## IMPORTANT INFORMATION

Please contact one of our customer service team on +44(0)1772 338899 or email [uksales@kukrisports.com](mailto:uksales@kukrisports.com) before returning your items in order to arrange your return.

Please complete this form and enclose it with any returns - note that we are unable to process returns if a returns form is not completed and included with your parcel.

Due to the unique nature of our business, and as per our terms and conditions, we are unable to accept returns of any Design Your Own or Personalised garments unless there is a fault with the garment.

For full details of our returns/exchange policy, please visit [kukrisports.com](http://kukrisports.com)

Send your completed form and parcel to:

Returns Department  
Kukri Sports Ltd  
171 Brierley Road  
Walton Summit  
Preston  
PR5 8AH

We aim to process all returns within 15 working days. Your return postage costs will be refunded if the return was necessary due to an error on our part only (max £8 in the UK and up to £25 worldwide).

If you request a refund, this will be made back to the original payment method.

## PRODUCT TYPES

At Kukri we are proud to supply unique and personalised garments as well as plain stock. Please see below for more information on returning these garment types.

### DESIGN YOUR OWN

A product that's all you! You've chosen the design, the colours, the fabrics, and added all your logos for you and your team.

As these products are custom made to order just for you, we can only accept returns in the event of a manufacturing error that is reported and returned within 28 days of delivery\*.

### PERSONALISED

These are our off the shelf products, with a twist! You've added your logos for your team, and they've been added to our off the shelf garments.

As these products are customised for you, your club and/or team, we are unable to accept returns except in the case of a manufacturing error that is reported and returned within 28 days of delivery\*.

### OFF THE SHELF

These are products that are waiting for you in our warehouse, and that will be shipped to you exactly as they are.

We will happily accept returns of off the shelf products within 28 days of delivery if the garments are in their original condition with all labels, tags and bags intact. Any garments returned outside of this time will not be accepted for return\*.

\*Your statutory rights are not affected.

## PROBLEMS OR QUESTIONS?

Contact our Customer Service team on +44(0)1772 338899 (press option 1) or via email to [uksales@kukrisports.com](mailto:uksales@kukrisports.com)